

ACUMEN

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WELCOME MESSAGE

As C.E.O. of Acumen, I take pride in leading a company that is transforming the Facilities and Real Estate Management (FREM) landscape in Saudi Arabia. From day one, we've been driven by innovation, reliability, and a commitment to delivering high-performance solutions tailored to our clients' evolving needs.

Our mission is to go beyond conventional facility services. We offer integrated, tech-enabled strategies that enhance operational efficiency, ensure compliance, and promote sustainability - all while delivering measurable value. Every facility we manage reflects our dedication to excellence and long-term partnerships.

Aligned with Saudi Arabia's Vision 2030, we embrace smart technologies, data-driven insights, and a people-first mindset to redefine what effective FREM looks like. At Acumen, we don't just manage assets - we unlock their full potential.

Thank you for joining us on this journey. Together, we will shape the future of FREM in the Kingdom and beyond.

Warm regards,
Chief Executive Officer
Acumen Integrated Facility Management

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INTRODUCTION

? WHO WE ARE

Acumen, a thriving Saudi Arabian Integrated Facility Management firm, excels in Facilities & Real Estate Management (FREM) management. We have emerged as a beacon of innovation and reliability in the realm of FREM services. In an era of conventional facilities management, Acumen has set itself apart by not only meeting but exceeding the expectations of its clients.

Committed to exceptional service, we are trusted partners for diverse industries. Founded to revolutionize FREM sector, our skilled team prioritizes efficiency, precision, and customer satisfaction. Our vast network empowers us to offer tailored solutions. We embrace innovation with cutting-edge technology for enhanced service delivery, Control costs, Improve communication and accountability, Asset Performance, and Sustainability focus. Our unwavering integrity, reliability, and excellence make us the preferred choice in Saudi Arabia and beyond. We are dedicated to being catalysts for success in the FREM sector.

? WHAT WE DO

Integrated Facility Management (IFM) is a comprehensive and holistic approach to managing all aspects of a facility, including the people, processes, and technologies that support its operation. It is an umbrella that holds a wide range of services, including facility maintenance, space planning, janitorial services, security, and more.

IFM incorporated two main components: hard facilities management, which pertains to building structures and systems, and soft facilities management, which involves services such as security, cleaning, and waste management. This approach enables clients to have a single point of contact for customer service, better coordination between FM services, and consolidated pricing, leading to more efficient and cost-effective management of facilities.

OUR MISSION

Acumen is on a mission to deliver excellence by providing high-quality IFM services tailored to meet the unique needs of our clients. We aim to foster collaborative partnerships, working closely with clients to develop customized solutions that not only meet their immediate needs but also contribute to sustained mutual benefits.

OUR VISION

Acumen aims to align with Saudi Arabia Vision 2030 by leveraging cutting-edge technologies and sustainable practices to revolutionize the FREM sector. Committed to enhancing efficiency and connectivity, Acumen aspires to be a key player in Saudi Arabian FREM Industry.



? WHAT MAKE US UNIQUE

Traditional Facility Management (FM) focuses on managing the physical assets of a facility, such as buildings, infrastructure, and equipment, and deals primarily with the day-to-day operations and maintenance of a facility. In contrast, Acumen takes a more strategic and integrated approach to facility management, focusing on improving the overall performance of the facility by optimizing processes, reducing costs, and increasing efficiency.

Acumen takes into account the broader context in which the facility operates, such as the organization's business goals and objectives, regulatory requirements, and environmental considerations. It leverages advanced technologies, data analytics, and automation to streamline operations and deliver better outcomes. Unlike traditional FM, which may be limited to a specific scope of services, IFM covers a wider range of services, including maintenance, security, catering, and more.

IFM allows for better coordination and communication between different services, leading to improved efficiency and cost savings. By bringing all services under one roof, IFM ensures that the facility operates more seamlessly and cohesively. This approach enables the client to have a single point of contact for all services, eliminating the need to coordinate with multiple service providers.

OUR SERVICES

- ↪ Facility Maintenance
- ↪ Space Planning
- ↪ Janitorial Services
- ↪ Security Services
- ↪ Waste Management
- ↪ Energy Management
- ↪ Health and Safety Compliance
- ↪ Catering Services
- ↪ Vendor Management
- ↪ Technology Integration
- ↪ Sustainability Initiatives
- ↪ Real Estate Management
- ↪ Project Management & Consultation

FACILITY MAINTENANCE

IFM includes managing maintenance tasks such as repairs, preventive maintenance, and equipment servicing to ensure the facility operates smoothly.



SPACE PLANNING

Efficient space utilization is crucial. IFM involves optimizing space allocation, layout, and design to enhance productivity and comfort.



JANITORIAL SERVICES

Keeping the facility clean and well-maintained is essential. IFM covers janitorial services like cleaning, waste management, and pest control.



SECURITY SERVICES

IFM integrates security measures, including access control, surveillance, and emergency response protocols, to safeguard the facility and its occupants.



WASTE MANAGEMENT

IFM refers to efficiently handling waste generated within a facility. It includes collection, disposal, recycling, and minimizing the environmental impact of waste. Ensuring compliance with waste regulations and permits.

Waste Collection:

Properly collecting and segregating different types of waste (e.g., general waste, recyclables, hazardous materials).



Recycling Initiatives:

Implementing recycling programs to divert waste from landfills.



Disposal Methods:

Choosing appropriate disposal methods (landfill, incineration, composting) based on waste type.

ENERGY MANAGEMENT

IFM aims to reduce energy consumption and improve sustainability. It involves monitoring energy usage, implementing energy-efficient practices, and exploring renewable energy sources.



HEALTH AND SAFETY COMPLIANCE

Ensuring compliance with health and safety regulations is part of IFM. This includes risk assessments, safety training, and emergency preparedness.



CATERING SERVICES

Catering services encompass planning, organizing, and delivering food and beverage solutions within a facility. This includes cafeterias, dining areas, special events, and employee meals.

Menu Planning :

Creating diverse, balanced menus that cater to different dietary preferences and restrictions.

Food Safety and Hygiene:

Ensuring compliance with health and safety regulations.

Sustainability :

Implementing eco-friendly practices (e.g., reducing food waste, sourcing locally).

Event Catering :

Handling special events, conferences, and meetings.



VENDOR MANAGEMENT



IFM streamlines vendor contracts and relationships. It ensures effective communication, oversight, and coordination with external service providers.

TECHNOLOGY INTEGRATION



Leveraging technology is essential for efficient IFM. Integrated systems, data analytics, and smart building solutions enhance operational effectiveness.

SUSTAINABILITY INITIATIVES



IFM supports sustainability goals by minimizing environmental impact. This includes waste reduction, carbon abatement, and eco-friendly practices.



REAL ESTATE MANAGEMENT



IFM extends to managing real estate assets, lease agreements, and property portfolios.

PROJECT MANAGEMENT & CONSULTATION



Providing project management services for various in-house development & fit out projects inside the facilities.



VALUED CLIENTS

